

## OSCR Management Information – October 2017

Measure		Oct 17	Sep 17	Aug 17	Figures Apr-Oct 17	Figures Apr-Oct 16
<b>Registration</b>						
1. New charities (and the number that are SCIOs)	↓	85 (50)	95 (58)	72 (50)	↑ 576 (373)	502 (288)
2. Average number of days between receipt of an initial status application and decision	↓	64	75	79	↑ 67	61
<b>Charities and OSCR Online</b>						
3. Number of charities that have come off the Register	↓	49	54	38	↓ 314	479
4. Percentage of charities registered for OSCR online	↔	97%	97%	97%	↑ 97%	94%
<b>Annual returns and Annual reports and accounts</b>						
5. Web links to charity accounts published on the Scottish Charity Register (running total)	↑	2,199	2,166	2,127	!↑ 2,199	1,813
6. Views of charity annual reports and accounts published on the Scottish Charity Register		6,317	5,638	6,647	31,057	N/A
7. Charities with annual reports and accounts that have been viewed on the Scottish Charity Register		2,749	2,606	2,808	6,839	N/A
<b>Concerns about charities</b>						
8. Number of concerns about charities received from external sources	↑	54	27	50	↑ 259	209
9. Percentage of concerns about charities resolved within 9 months ( <i>see note in descriptor</i> )	↓	58%	79%	77%	↑ 74%	70%

### What do these figures show?

#### Registration

1. The number of bodies granted charitable status and added to the Scottish Charity Register and the number of these that are Scottish Charitable Incorporated Organisations (SCIOs).
2. How long the status application process has taken on average, from start to finish (this includes time with the applicant as well as time with OSCR).

#### Charities and OSCR Online

3. The number of charities that have come off the Scottish Charity Register. This includes voluntary removals and charities found to no longer meet the charity test, including removals resulting from our search processes finding a charity no longer to be active.
4. The percentage of charities that have an OSCR online user account, shown as a proportion of all Scottish Charities.

#### Annual returns and Accounts

5. The number of charities on the Scottish Charity Register that have provided a web link to their published accounts in their most recent return. This is a running total.
6. The number of views of charity annual reports and accounts published on the Scottish Charity Register.

7. The number of charities with annual reports and accounts that have been viewed on the Scottish Charity Register.

#### Concerns about charities

8. This includes concerns from the public and referrals from other Regulators.
9. How quickly OSCR is able to close an inquiry - including making recommendations to be adopted by the charity. Our performance indicator is 75% to be resolved within 9 months. We have recently adjusted the way this figure is calculated to more accurately reflect the timescales for inquiries that are taken forward by OSCR. Comparable figures have been included in this table, however comparisons with data from previous months' tables will not be accurate.

The arrows draw attention to general trends over the last few months, or when compared to the previous year. Where N/A is stated this indicates either a new performance indicator where no previous comparator is available; or a change in the way the indicator has been calculated making it no longer accurate to compare with previous figures.

<sup>‡</sup>Due to a technical problem with our website estimates have been used for figures 13 and 14 in June 2017. The calculated figures use June's data on charity register entries viewed to estimate the proportion of register entries with accounts viewed, and the proportion of charities with accounts viewed. Both figures use data recorded in May as the basis for the proportions. The estimated figures are included in the YTD total for 2017-18.